



Important Information about how we are currently working in response to Covid-19 and the current national lockdown.

B-inspired as a charity is still operating but we have increased safety measures to ensure the health and safety of our staff, volunteers and customers. The measures that have been put in place in all of our buildings are:

- Signage to help inform people of guidance.
- 2 meter social distancing at all times.
- One-way systems where appropriate.
- Hand sanitizing units at facility entrances and around the building.
- Visitors must wear face masks/shields in all areas of our buildings.
- Visitors must provide track and trace information when requested.
- Increased our cleaning regimes.

All of these measures have been put in place, so we can support the local community and we really do appreciate your co-operation during these challenging times. Each building has additional

protocols in place and may have reduced opening hours to minimise risk.

More information can be found about each of our sites through this document.

### **Business Box** on Oswin Rd:

Opening hours from Monday 9th November:

Monday – Friday 7am – 9pm

Saturday – 8-4pm

All Current Covid safety measures will remain in place with the following change.

#### Visitors to the building.

It is important to minimise the movement of people in the building, therefore all meetings will take place via the telephone or on a digital platform rather than face to face.

If it is essential to meet on site then this can only take place in a meeting room and not in communal area's or offices to ensure that movement around the site can be minimised and can be contained.

There is currently no waiting facility at the site, therefore please do not arrive early as you will be asked to wait outside of the building.

Face coverings must be one at all times.

If you have any questions about your visit to business box please call: 0116 279 5000 or email: [info@b-inspired.org.uk](mailto:info@b-inspired.org.uk).

**The Braunstone Grove** on Cort Crescent:

Due to government restrictions, as a Leisure and Sports facility the building is currently closed to the public.

If you have enquiries regarding the Grove, please email at [info@b-inspired.org.uk](mailto:info@b-inspired.org.uk)

**Neighbourhood Support Base** on Gallards Hill:

Current opening hours are:

Monday to Thursday-9am to 5pm

Friday 9am to 4.30pm.

Our services are operating slightly differently, as follows:

**The Braunstone Befriending Service** Team members are offering welfare telephone calls to isolated older people in their homes. We are also

providing activity packs for residents signed up to the scheme. Activities include a range of craft activities and puzzles. If you are interested in signing up the scheme please call: 0116 279 5023. Unfortunately, our over 55's social group 'Talk Time' is not operating at the moment. We will keep residents informed on when the group starts up again.

### **Braunstone FoodShare Scheme:**

The FoodShare scheme is currently providing emergency and regular food parcels for Braunstone residents in the LE3 1 post code area only.

Members are required to collect from the building on Gallards Hill. Food collections are being organised on an appointment only basis. A member of the team will allocate you a 15 minute time slot, it is vital that you stick to your allotted time, otherwise we may not be able to help you.

Callers must wear a mask or face covering.

We are operating a reduced home delivery service for residents who are unable to attend the building, however this is by arrangement with the Scheme Coordinator.

If you or someone you know is struggling with food, please call: 0116 279 5020.

### **Volunteering:**

We are accepting volunteers at the moment, if you are interested in giving a few hours a week, please call: 0116 279 5020 to speak to a member of the team.

### **Training:**

We are not offering training opportunities at the moment.

### **Braunstone Alert Magazine:**

The magazine is running. We are not able to distribute to certain community hubs and places of interest, therefore we are posting them through peoples doors where possible with the help of volunteers. We're looking for volunteers to help out with delivery and are always looking for support with local news stories.

If you are interested in getting involved please call:0116 279 5020 or email: [communications@b-inspired.org.uk](mailto:communications@b-inspired.org.uk) for more details.

**Outreach services** for welfare/debt advice and support services:

If you require one of our outreach services please call: 0116 279 5020 to make a telephone appointment.

For any further information on any of B-inspired services please get in contact with us. You can

contact via the website [www.b-inspired.org.uk](http://www.b-inspired.org.uk) or telephone 0116 279 5020.

Look out for regular updates on Facebook and Twitter.

Keep safe and well.

All the best from B-inspired